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PATENT AND TRADEMARK OFFICE

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Attorney Docket No.: Bell-19 (22.39)

Applicants: Craig L. REDING, Suzi LEVAS

Serial No.: 09/596,466

Filing Date: June 19, 2000

Title: METHODS AND APPARATUS FOR PROVIDING TELEPHONE
SUPPORT FOR INTERNET SALES

Technology Center 2100

#3/Change of Address
J. Rayry
8/12

Examiner: Not yet assigned

Group Art Unit: 2761

ASSISTANT COMMISSIONER FOR PATENTS

Box AF

Washington, D.C. 20231

S I R:

Change of Correspondence Address
and
Grant of Associate Power of Attorney

Kindly change the correspondence address and
telephone number of applicants' attorney

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The undersigned attorney of record, Michael P. Straub, hereby grants the following four individuals an associate power of attorney in the above-referenced patent application:

Leonard C. Suchyta (Reg. No. 25,707)
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Effective immediately, kindly direct all correspondence and any telephone calls for the applicants' attorney to the new address and telephone number specified above. The undersigned is an attorney of record in the above-captioned matter.

Respectfully submitted:

August 3, 2001

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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **August 3, 2001** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Assistant Commissioner for Patents, Box AF, Washington, D.C. 20231.

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